

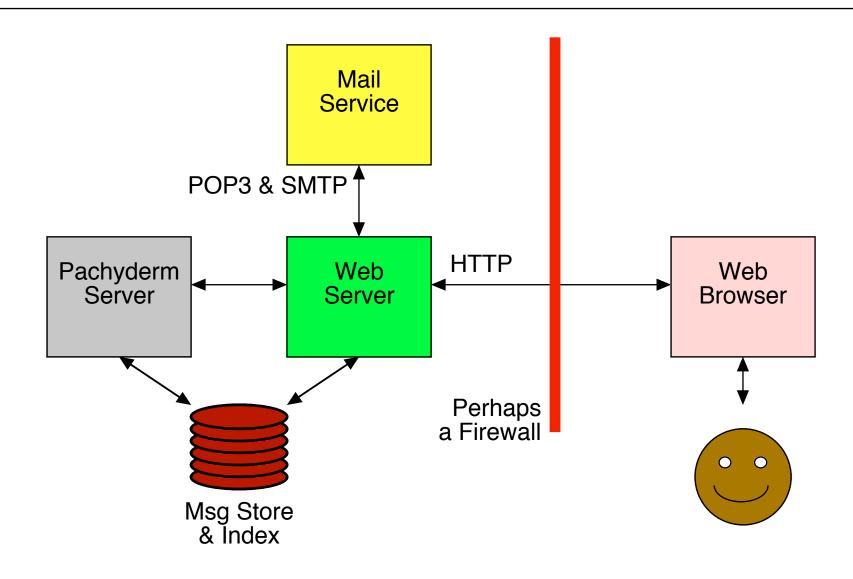
Pachyderm

A Strategy for Working on the Web

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The System



Personal Computing in the Late 1990's

- Communicate with lots of different people
- Access lots of sources of information
- Move around a lot
- · Lots of accumulated data
- · Lots of valuable data

A Solution

- The platform is the web
- Location-independence
- Bandwidth tolerance
- Indexing for Information Structure and Retrieval

The Platform Is The Web

- Client hosts communicate only through HTTP and web servers
- Client is a web browser no software to install or manage

Build the user interface from HTML and Java

Use Java to adjust where the work gets done

Location-Independent Computing

- Any web browser-equipped computer will do
- Any location will do
- Don't lock state in personal machines or behind firewalls
- Security must not be compromised by location

Bandwidth Tolerance

Acceptable performance even with 28.8K dial-up

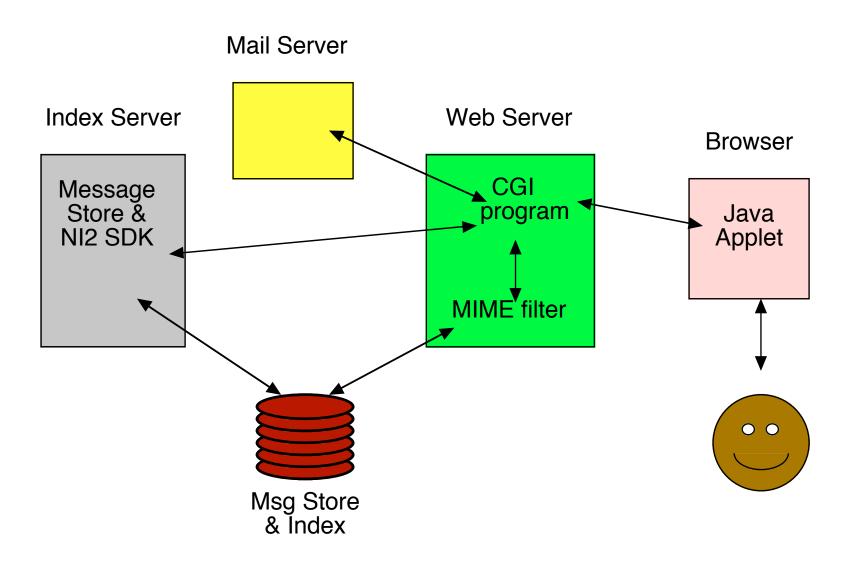
- Ship data only as needed by client
- Use concurrency to hide latency
- Use Java to move latency-critical work into client

Information Retrieval

- Manual classification schemes alone are too difficult
- Fixed classification schemes:
 - don't scale
 - don't adapt to change
 - need too much expertise

- Use full-text index/query (as in AltaVista.digital.com)
- Allow user-created labels to add structure

Pachyderm: System Structure



Pachyderm Design Details

- Repository designed for lots of messages (e.g. GByte/user)
- Index is NI2 (same as AltaVista) so it scales well
 - can index attachments too (e.g. PowerPoint)
- Supports location-independence just walk away from one client and start another.
- Adequate performance over low-bandwidth high-latency lines:
 - Java for interactive UI
 - Hot-links for attachments reduce message transfer size
 - Concurrent write-behind to reduce update delays
- Mutable labels to apply structure to index

Mutable Labels for a Full-Text Index

- Can attach any number of arbitrary strings to any message
- Easy and efficient to modify the set of attached labels
- Queries can include label terms
- User can use labels instead of folders
- System can use labels for manipulating state:
 - pending new mail
 - read/unread flag
 - hidden/deleted flag

Named Queries

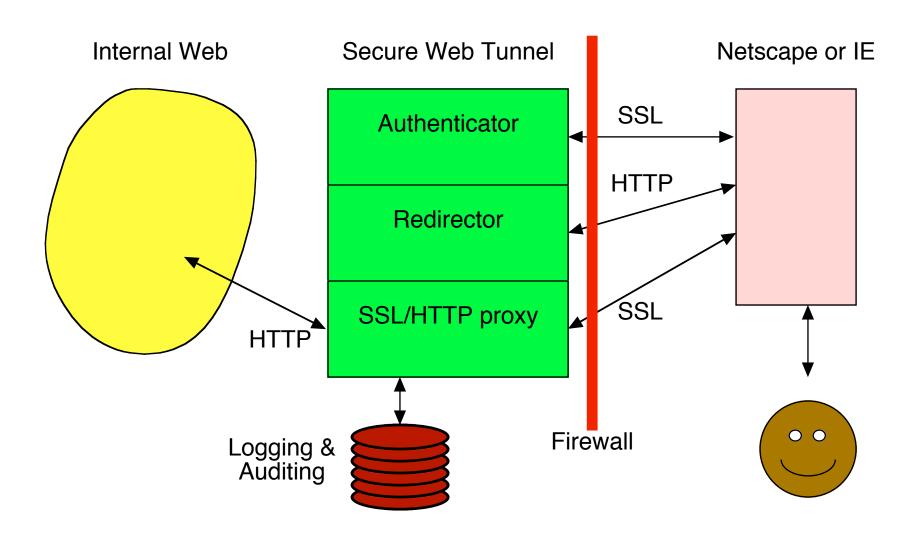
- Set of queries associated with each user account
- Frequently used queries
- Inbox filter (messages to be kept, but omitted from inbox)
- Mailing list subscriptions
- Newsgroup subscriptions

Message Filter Details

- Presents RFC822 messages as HTML
- Generates hot-links for:
 - MIME attachments
 - documents embedded as text, e.g. uuencode, base64, postscript strings that look like URLs

 - strings that look like email addresses
 - raw message text
- heuristic recognition

Secure Web Tunnel: The Artifact



Secure Web Tunnel: Details

- Several choices on authentication:
 - cryptokey handshake (stores token as cookie)
 - name and password (stores token as cookie)
 - X.509 certificate + secret in user's smartcard (or laptop)
- Several choices on security options:
 - logging and traffic analysis
 - restricted access based on user, location, etc.

Status: Pachyderm

- Prototype working, several users at SRC and rest of DEC
- Transfer in progress to product team
- Implementing complete UI with Java applet really works
- · Location independence (even at low-bandwidth) is wonderful
- Indexed email is wonderful
- Several patents filed

Status: Secure Web Tunnel

- Prototype working
- Transfer in progress to product team
- Paper written
- Patent filed

What's Next?

- Make web tunnel really usable
- Add Pachyderm access to newsgroups and shared documents
- Provide disconnected operation for Pachyderm
- Get products to market and/or sell the technology
- Choose the next step along the vector ...

The URL

For a description of Pachyderm:

http://www.research.digital.com/SRC/pachyderm/

